

Manage and operate RTA Clinic and pharmacy

1- Purpose

Operate, and maintain a clinic and a pharmacy within the designated premises and ensuring that the clinic and pharmacy are fully functional, equipped, and staffed to provide comprehensive healthcare services to RTA's employee.

2- Durations:

The duration of the contract for Operating RTA Clinic and pharmacy is 3 years.

3- Clinic and Pharmacy Establishment, man powering and operating hours :

- The clinic shall design, furnish, and equip the clinic and pharmacy with all necessary furniture, equipment, and supplies.
- Provide at least 1 General Practitioner, 2 nurses, a 1 qualified pharmacist, and support staff to provide professional healthcare services in the clinic.
- The clinic should provide all the papers for their staff such as DHA license, Passport copy, resident visa and take the approval from RTA before staff starts working

4- Working hours :

Monday to Thursday	7:30 AM to 4:30 PM.
Friday	7:00 AM - 12:00 AM

- With special timings to be announced or provided by RTA for Ramadan and Special Occasions.
- Holidays and days off are as per RTA Management schedule, which includes Saturdays, Sundays, and Official Holidays and days off acknowledged by RTA.
- The doctor will be required to stay for additional time if some patients are left to be seen during his stay on a particular day
- Timing and additional staff may be decided mutually depending upon the volume of the activity

5- Additional Services and Health Promotion:

The Operator to provide various health services for RTA employees including:

1. Emergency first aid training.
2. Workshops or webinars on relevant health topics.
3. Annual health awareness exhibitions, medical support for critical events, mental health support services,
4. Guidance on proper nutrition and wellness practices.
5. Propose initiatives to enhance employee health.

6- Clinic Furniture and Requirements:

- List of major equipment to be used and brought should be submitted by clinic to RTA. If any new furniture or equipment were to be used and brought in future, the list of additions should be provided.
- Stickers may be used in the items brought by the clinic in order to identify these items during RTA inventories.
- The clinic shall have the right to get back the medical equipment and materials at the expiration/ cancellation of the contract

7- Evaluation

The offers will be evaluated as following:

Criteria of technical evaluation
Company Profile and experience
staff qualification
Deliverables in Line with the requirements
Add value services

